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Wellness Concierge Therapist: Botswana

Job Title: Wellness Concierge Therapist
Reports To: Concierge Co-ordinator
Function: Therapist
Location: Botswana

Job Summary:

Wellness Concierge Therapist is responsible to provide a range of therapeutic massages, beauty treatments, and wellness therapies to spa guests based on their needs and preferences.

Key Responsibilities:

- Conduct body treatments, massages, facials etc.
- Promoting the Wellness Concierge offering within Great Plains Conservation.
- Consistently offering professional, friendly and engaging service.
- Managing and exceeding guest expectations in as far as the Wellness Concierge offering is concerned.
- Always managing stock parts and ensuring the spa is clean and well kept (keeping the area clean and hygienic).
- Suggesting treatments.
- Adhere to hygiene standards and safety regulations.
- Illustrating hands on experience in massage techniques, manicures, pedicures, waxing and face/body therapies.
- Hosting of guests, as part of management team
- Assisting with other managerial duties as directed by the camp general manager

Required Skills and Qualifications:

- Certificate in Beauty Therapy or Diploma in Holistic Massage qualification.
- Minimum of 1 year experience as a Wellness Concierge Therapist in a luxury spa.
- Proven record of good communication and customer care skills
- Must be able to communicate in English fluently.
- Must have a love for nature and the bush
- Previous experience in supervising a team an added advantage but not a pre-requisite
- Boutique/ curio shop experience
- Microsoft excel proficient

Personal Qualities:

- Well-groomed.
- Energetic and enthusiastic.
- Confident.
- Welcoming/ approachable.
- Discreet and trustworthy

Interested applicants should email a cover letter and updated CV to the below listed email addresses. The subject heading of the email should be written as: **Wellness Concierge Therapist.**

To: opportunities@greatplainsconservation.com

The remuneration package will be offered according to experience and qualifications of the successful candidate. We do not accept hand deliveries.

Closing Date: 22 May 2025

PLEASE NOTE, DUE TO THE HIGH VOLUMES OF APPLICATIONS ONLY THOSE WHO ARE SHORTLISTED WILL BE CONTACTED