



W I L D E R N E S S

Make a difference to conservation and community empowerment through high-end, impactful tourism.

Proudly established in Botswana four decades ago, Wilderness is dedicated to increasing the world's wilderness, together.

we are hiring

2. GENERAL MANAGER – VUMBURA PLAINS NORTH CAMP

Purpose of position:

Ensuring the Day-to-day general management of the lodge in conjunction with the lodge departmental managers. Areas of focus include guest activities, hosting, housekeeping, catering, curio shop, staff welfare, staff up-liftment, stock takes, banking, accounts, administration, maintenance, and liaise with different Government Departmental Officials. They will report directly to the Concession Manager.

Key Responsibilities:

- Driving the hospitality and safari offering so as to exceed guest expectations. Managing all operations of the camp, including staff management.
- Creating a personalized safari experience for each and every group of guests.
- Ensuring the maintenance and ongoing development of the environmental management Plan within the set framework.
- Maintaining all aspects of facilities and assets both in the camp and back of house through best practice of hygiene and safety standards for both guests and staff.
- Drive employee development through Company approved initiatives.
- Delegate and assist with all lodge administration effectively throughout your lodge administrator and departments, ensuring deadlines are adhered to

Minimum Requirements:

- A National Diploma in Tourism Management or equivalent.
- A minimum of 5 years' experience within the hospitality industry.
- Experience in handling international guests and seasoned travellers will give an added advantage.
- Lodge Management background and knowledge of the Safari lodge business is preferable.
- Computer skills (MS Office suite).

Competencies:

- Outstanding communication skills.
- Service excellence (Desire to enhance Guest Experience).
- Integrity.
- Problem solving.
- Empathy.
- Organizational Skills.
- Ability to work flexible hours

Only candidates who meet the above requirements need to apply by following the link below:

Closing date: 29th March 2024

PLEASE NOTE THAT ONLY SHORTLISTED CANDIDATES WILL BE COMMUNICATED