

Regional Operations Manager

WE'RE

Job Title:Regional Operations ManagerReports To:Managing Director- BotswanaFunction:Regional OperationsLocation:Maun

PURPOSE OF THE JOB:

Regional Operations Manager is responsible for the overall management of the company's operations to achieve optimal guest and stakeholder satisfaction, ensure compliance, maximise of financial performance and working environment in accordance with the standard operating procedures, policies, and philosophy of the company. This position oversees all aspects of the business and has a key responsibility to create a working environment conducive to high productivity levels for all staff.

REAT PLAINS

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BRIEF DESCRIPTION OF POSITION

- Participate as a strategic member representing operations at the group Executive Committee
- Overseeing daily business operations and ensuring delivery against strategies
- · Implementing and tracking against growth strategies
- Developing and managing budgets
- identifying opportunities to improve the Revenue for the business
- · Analysing return on investment of the initiatives implemented
- Analysing accounting and financial data
- Staff development and planning
- · Oversee the identification and the recruitment process of senior staff
- · Research and identify growth opportunities

NB: This is not an exhaustive list of responsibilities

QUALIFICATIONS

- Bachelor of Commerce in Tourism management
- · Diploma in Hotel Operations Management
- Diploma in Tourism Management

MINIMUM EXPERIENCE

- 5 years' Experience in Operational Management level of which at least two years should be at an Executive Senior level
- 10 15 years' experience within the lodge industry
- Experience in project management
- Proven experience in managing an entire new camp build from planning to completion.
- Proven ability to oversee all interior management of a new build
- · Proven experience in managing multiple levels of staff

PERSONAL ABILITIES

- Interpersonal skills
- Listening Skills
- Business Operations Management
- Human Resource Management
- Supplier relations
- Stock control
- Budgets
- Problem solving
- Communication Skills
- Integrity
- Assertiveness
- Networking Skills
- Training Skills
- Flexibility
- Guidance and counselling

Interested applicants should email a cover letter and updated CV to the following email addresses: To: **opportunities@greatplainsconservation.com**

The remuneration package will be offered according to experience and qualifications of the successful candidate.

We do not accept hand deliveries.

Closing Date: 17h00 on Sunday 22nd January 2023.

PLEASE NOTE, DUE TO THE HIGH VOLUMES OF APPLICATIONS ONLY THOSE WHO ARE SHORTLISTED WILL BE CONTACTED.