



Proudly established in Botswana four decades ago, Wilderness Safaris remains dedicated to pioneering authentic and sustainable conservation tourism in Africa, while making a positive impact on community empowerment. By doing this, the company helps to protect more than 2.3 million hectares of pristine wilderness areas.

Wilderness Safaris Botswana is inviting like-minded people who match the below criteria to apply for the exciting career opportunity of **Wilderness Mombo General Manager** and to join this remarkable company to help drive positive change in Africa through its model of high-end conservation tourism.

GENERAL MANAGER

PURPOSE OF THE JOB

Day-to-day general management of the lodge in conjunction with lodge departmental managers. Areas of focus include guest activities, hosting, housekeeping, catering, curio shop, staff welfare, staff upliftment, stock-takes, banking, accounts, administration, maintenance, and liaison with different Government Departmental Officials. The GM will report directly to the Concession Manager.

KEY PERFORMANCE AREAS

- Driving the hospitality and safari offering so as to exceed guest expectations.
- Managing all operations of the camp, including staff management.
- Ensuring the maintenance and ongoing development of the Environmental Management Plan within the set framework.
- Maintaining all aspects of facilities and assets, both in the camp and back of house, through best practice of hygiene and safety standards for guests and staff.
- Drive employee development through company-approved initiatives.

MINIMUM REQUIREMENTS

- A National Diploma in Tourism Management or equivalent
- A minimum of 5 years' experience in the hospitality industry
- Lodge management background and knowledge of luxury safari lodge business
- Computer skills (MS Office suite)
- Experience in handling international guests and seasoned travellers an added advantage
- Wine and food experience an added advantage

COMPETENCIES

- Outstanding communication skills
- Service excellence (desire to enhance guest experience)
- Integrity
- Problem-solving
- Empathy
- Organisational skills
- Attention to detail
- Outstanding leadership skills essential
- Highly proficient at creation and management of forecasting and budgeting

Candidates who meet the above requirements can apply by following the link below:

<https://wilderness.simplify.hr/vacancy/xsfpne>

Closing date: 3 September 2022