



## PUBLIC TENDER NOTICE

TENDER NO: BOCRA/PT/002/2021.2022

**SUPPLY, INSTALLATION AND COMMISSIONING OF A QUALITY OF SERVICE (QoS) MONITORING SYSTEM FOR BOTH FIXED AND MOBILE NETWORKS, AND PROVISION OF QoS AUDIT SERVICES**

The Botswana Communications Regulatory Authority (BOCRA or the Authority) hereby invites experienced and reputable **Local and International companies** to tender for **Supply, Installation, and Commissioning of Quality of Service (QoS) Monitoring System for both Fixed and Mobile Networks, and Provision of QoS Audit Services.**

The contractor will be expected to supply, deliver, install, test and commission a Quality of Service (QoS) Monitoring System for both Fixed and Mobile networks. The contractor will also be expected to provide support and maintenance for a period of two (2) years with an option for renewal. After commissioning of the system, the contractor shall use the same system to conduct QoS Audit for both mobile and fixed networks.

Bidders who are domiciled in Botswana must be registered with the Public Procurement and Asset Disposal Board (PPADB) in the following categories:

<b>Code 118:</b>	<b>Telecommunication Services</b>	<b>AND</b>	<b>Code 120:</b>	<b>ICT Technical Support Services</b>
<b>Subcode 01:</b>	Public Telecommunications Services		<b>Subcode 01:</b>	Systems Development Services and Maintenance Services
<b>05:</b>	Installation and Maintenance of Telecommunications Equipment and Systems		<b>05:</b>	Network Management and Maintenance Services

OR

<b>Code 118:</b>	<b>Telecommunication Services</b>	<b>AND</b>	<b>Code 319:</b>	<b>ICT Consultancy Services</b>
<b>Subcode 01:</b>	Public Telecommunications Services		<b>Subcode 05:</b>	Telecommunications
<b>05:</b>	Installation and Maintenance of Telecommunication Equipment and Systems			

**International companies** are exempted from registration with the PPADB however, Tax Exemption Certificate issued by Botswana Unified Revenue Services (BURS) is required.

Preferences will be offered to wholly citizen owned, majority citizen owned, and minority citizen owned service providers.

For foreign companies, preference shall be given to companies who undertake to enter into business (Joint Venture, Consortium, Associations or any type of Partnerships) with or sub-contract portions of the work to 100% citizen-owned companies. Foreign-owned companies shall be required to sub-contract up to 30% of the contract to citizen-owned companies.

**Foreign Bidders** domiciled outside Botswana must, in order to be considered for the tender, submit company registration documents issued by relevant authorities.

Youth owned companies in Botswana shall purchase the ITT at 50% of the purchase price as per Presidential Directive CAB 14 (B)/2015.

The Invitation to Tender (ITT) document should be purchased at the BOCRA Head Office by interested companies at a non-refundable fee of **P1 100.00 (One Thousand One Hundred Pula) VAT Inclusive**. Payment must be made in the form of bank transfer or deposits to the following bank details:

<b>Bank Name:</b>	<b>First National Bank Botswana Ltd</b>
<b>Branch Name:</b>	<b>Mall</b>
<b>Branch Code:</b>	<b>28-28-67</b>
<b>Account Name:</b>	<b>Botswana Communications Regulatory Authority</b>
<b>Bank Account No:</b>	<b>62011115088</b>
<b>Swift Code:</b>	<b>FIRNBWGX</b>
<b>Reference:</b>	<b>BTA0001</b>

Tender documents shall be issued upon provision of **Proof of Payment (POP)**. All funds transfer bank charges shall be borne by the bidder.

Bids and all supporting documents should be submitted not later than **10:00hrs** on **25 June 2021** or such other later date as the Authority may advise in writing, in the **Tender Box** located at the following address:

**Botswana Communications Regulatory Authority**  
Plot 50671  
Independence Avenue  
Gaborone

Bids will be opened at **10:05hrs** on the **25 June 2021** at the **BOCRA offices**. Due to the COVID-19 pandemic, bidders and the general public will not be allowed to attend the opening. Tender opening results will be shared with bidders through BOCRA Website.

The BOCRA Procurement Regulations and Procedures shall apply to this tender.

Notwithstanding anything in the foregoing, the Authority is not bound to accept the lowest or any tender offer.

**For any further information regarding the tender, please contact:**  
**Procurement Office at: [procurement@bocra.org.bw](mailto:procurement@bocra.org.bw)**