



## PUBLIC TENDER NOTICE

## BOTSWANA COMMUNICATIONS REGULATORY AUTHORITY

REFERENCE NO: BOCRA/PT/008/2020.2021

**CONSULTANCY SERVICES TO PROVIDE ONCE-OFF BUG FIXING AND TWO-YEAR SUPPORT FOR SAGE X3 PEOPLE HUMAN RESOURCES SYSTEM**

The Botswana Communications Regulatory Authority (BOCRA/ the Authority) hereby invites experienced and reputable **local and international companies** to tender for Consultancy Services to Provide Once-Off Bug Fixing and a Two-Year Support for Sage X3 People Human Resources System.

In order to be considered for the tender, **local bidders/companies** must be registered with the Public Procurement and Asset Disposal Board (PPADB) in the following categories;

**Code 120: ICT Technical Support Services**

**Subcode 01: Systems Development Services and Maintenance Services**

**International companies** are exempted from registration with the PPADB.

Preferences will be offered to wholly owned citizen owned, majority citizen owned and minority citizen owned services providers.

For foreign companies, preference shall be given to companies who undertake to enter into joint venture with or sub-contract portions of the work to citizen companies. Foreign-owned companies shall be required to sub-contract up to 30% of the contract to 100% citizen owned companies.

Youth owned companies in Botswana shall purchase the ITT at 50% of the purchase price as per Presidential Directive CAB 14 (B)/2015.

The Invitation to Tender (ITT) document may be purchased at the BOCRA Head Office by interested companies at a non-refundable fee of **P280.00 (Two Hundred and Eighty Pula)** VAT Inclusive. Payment must be made in the form of bank transfer or deposits to the following bank details:

**Bank Name:** First National Bank Botswana Ltd  
**Branch Name:** Mall  
**Branch Code:** 28-28-67  
**Account Name:** Botswana Communications Regulatory Authority  
**Bank Account No:** 62011115088  
**Swift Code:** FIRNBWGX  
**Reference:** BTA0001

Tender documents shall be issued upon provision of Proof of Payment (POP). All funds transfer bank charges shall be borne by the bidder.

Bids and all supporting documents should be submitted not later than **10:00HRS** on **22 March 2021** or such other later date as the Authority may advise in writing, to the following address:

**Botswana Communications Regulatory Authority**  
**Plot 50671 Independence Avenue**  
**Private Bag 00495**  
**Gaborone**  
**Tel: +267 368 5500**  
**Fax: +267 395 7976**

Bids will be opened at **10:05 HRS** on the **22 March 2021** at the BOCRA offices. Representatives of the bidders and the general public may attend unless otherwise advised in writing by the Authority.

The BOCRA Procurement Regulations and Procedures shall apply to this tender.

Notwithstanding anything in the foregoing, the Authority is not bound to accept the lowest or any tender offer.

For any further information regarding the tender, please contact:

**Contact email:** [procurement@bocra.org.bw](mailto:procurement@bocra.org.bw)